



Annual Report 2017-18



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Highlights

INDUSTRY: Facilities management in Australia

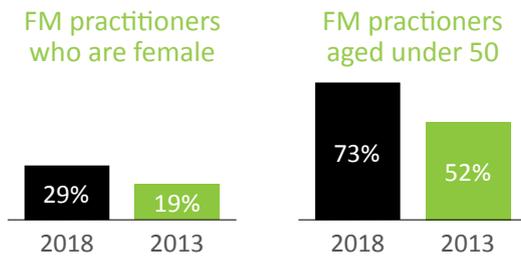
 = estimated 200,000 people in the industry made up of approximately...



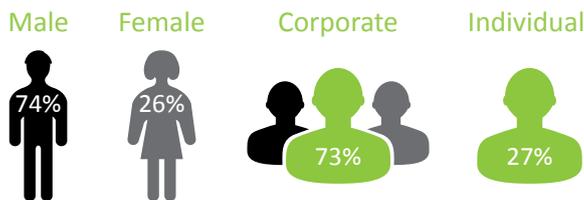
 Total market size: \$32 billion

Demographics

Over the last five years, we have seen more females and younger people entering the industry



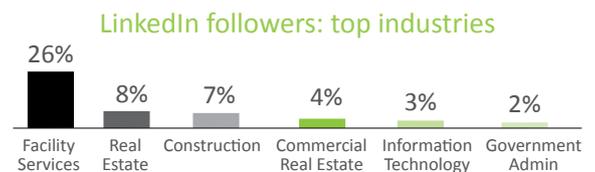
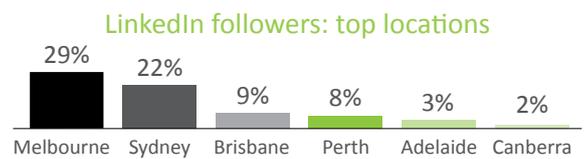
FMA: Membership 2017-18



Social media

LinkedIn has proved the most successful platform to connect with our audience. Our presence on Twitter and Facebook is still important for branding and SEO purposes.

 Followers: 6,850
Group members: 4,275



 Followers: 3,270
Tweets: 236

 Followers: 120



Approximate figures, as at 30 June 2018

Governance



Communications



Website



Charity partner

Almost \$30,000 raised for The Kids' Cancer Project



The Task



In 2017-18 we focused on:

- supporting members to improve their skills and standpoint within the industry
- representing the industry with a primary focus on getting the best outcome for members
- working with the International Organization for Standardization (ISO) and Standards Australia to identically adopt the first two published international standards for facilities management (ISO 41011 and 41012) as Australian Standards.

In 2018-19 we will focus on:

- expanding our advocacy role
- delivering more opportunities for engagement
- working with government to improve industry skills
- providing customised training to ensure facility managers have access to accurate and timely information on ISO 41001.

The Association

The Facility Management Association of Australia (FMA) is the peak national industry body for facilities management, representing and supporting professionals and organisations responsible for the operational management of Australia's built environments.

Contributing over \$32 billion to Australia's GDP annually and employing more than 200,000 people, facilities management ensures the health, wellbeing and productivity of Australia's workforce and wider community.

Facilities management is an industry that covers both public and private organisations, including a broad spectrum of activities ranging from strategic operational planning to maintenance, cleaning and the management of environmental performance issues.

A primary focus of the Association is to ensure the needs of professionals and organisations working in facilities management are understood and considered in policy formulation and decision-making by governments and businesses.

The Association provides a range of services to members, including research, advocacy, industry standards development, networking events and informative seminars, education and professional development opportunities, and support for special interest groups. The two premier industry events held annually are the FM Industry Awards for Excellence in November and Ideaction, the National Facilities Management Conference & Exhibition, held in May/June.

Our vision

An industry that understands and executes its role to ensure the productivity, safety and wellbeing of all facilities users.

Our mission

To inspire, shape and influence the facilities management industry, and at every opportunity to promote and represent the interests of facilities managers nationally and internationally.

Our core values

- Strive for excellence, quality and integrity, and focus on outcome
- Operate in a way that demonstrates a commitment to effectiveness and sustainability
- Success is built on respect and trust within a strong and unified leadership team
- Value the diversity, experience and contribution of all stakeholders
- Proactively respond to the needs of members

Our stakeholders

- Individual members
- Corporate members
- Service providers
- Community
- Occupiers, users
- Employers
- Government
- Education providers
- Owners

The Direction

↑ Capability

To support the growth in capability of the individuals, teams and companies operating within the facilities management industry

Key deliverables:

- Development of an industry accreditation program
- Delivery of a comprehensive professional development and education program

↑ Recognition

To develop and promote research that supports the role of facilities managers and their contribution to the productivity, health, well-being and sustainability of the community

Key deliverables:

- Continue to grow the FM Industry Census using tools such as infographics and video
- Use digital marketing tools to grow the FMA audience, shed light on the FM industry and promote the Association's brand
- Continue to grow exposure of State and National events

↑ Influence

To influence the future of the industry as a key player in shaping public policy and regulation through strong industry representation

Key deliverables:

- Consolidation of the corporate membership program
- Improved integration of information and activities that better target key market segments

↑ Governance

To develop an Association that operates from sound governance principles and is resourced to implement its core strategy

Key deliverables:

- Continue to work with Standards Australia and ISO to implement new standards for facilities management in Australia



Modern architecture in the city of Perth, Australia



Chief Executive's Message

The Annual Report is once again reflecting on a challenging and rewarding year of ongoing growth. This applies to all areas of the Association's operation, with the exception of some components of the professional development program.

The financial outcome was aligned to budget and provided a solid performance result, strengthening the overall financial position, while delivering on the Association's strategic objectives. While not all areas performed according to expectations, the overall performance did meet the anticipated result.

From a strategic perspective, this year saw the final full year of outcomes from the current strategic plan. The key deliverables enabled improved outcomes for members and the industry, leaving the Association well placed to discuss the next strategic objectives. The next plan will be developed differently, with much pre-work already being undertaken to increase the level of engagement with members and key stakeholders in the next financial year. The new plan will be developed in the second quarter of the 2019 financial year.

A very exciting outcome achieved this year was the adoption of the facilities management international management system standard. This standard was produced under the ISO framework and involved more than 40 interested countries coming to a consensus. This is extremely significant for the industry, and marks a pivotal point in time. The industry is maturing as a profession in the eyes of both the professionals and those who engage the services of facilities management. It will be a catalyst for looking differently at facilities management. The key for the Association and its members is to bring the greatest possible awareness to the standard's existence. The Association has been involved from the onset of the standard's development. As Chair of the Mirror Committee (on behalf of the Association), it was exciting to see the Committee endorse the adoption of ISO 41000 as an Australian standard, demonstrating its credibility and relevance to the local market.

It was a pleasure to work with a number of the portfolio groups in progressing their work throughout the year. Two significant outcomes were the Indigenous Engagement Strategy by the Diversity Portfolio Group, and the draft Advocacy Action Plan by the Advocacy Portfolio Group. While these projects have very different goals, both will have a significant impact on the future of the Association, the profession and the industry.

One of the key tasks the Association undertakes on behalf of its members is representing the industry at a decision-making level. During the past year, 12 technical experts were placed on various committees, with the aim to ensure those committees considered the impact their decisions may have on facilities management. These committees influenced government policy, standards development, and qualifications development. The Association's role in this process provides a platform to raise greater awareness of facilities management.

In the area of education, the diploma mark 2 (the redeveloped diploma) attracted the industry's interest during the 2018 financial year. There was a higher number of enrolments than any previous year. The completion rate remains significantly higher than the average completion rate for level 4 vocational education – demonstrating the quality of the content, the flexibility of the format, and the alignment to professional needs. The next stage in education involved planning for a certificate-level introductory course for the industry. The increasing demand for education throughout the year justifies the focus of resources. All material developed should be recognised as an important strategic asset for the Association.

The work in representing the industry and redeveloping the diploma are just two examples of the growth in member engagement. The past year has seen an increase not only in member numbers, but also in the number of opportunities for members to engage. As the Association develops new services and redevelops existing services (to ensure they meet member needs), the opportunity for members to be involved has broadened. Member engagement has followed a positive pathway this year, with more members connecting or being involved more often. This is an extremely positive sign for the future of the Association. Nevertheless, there is work to be done to ensure the Association improves its connection with professionals across different sectors of facilities management.

In the area of research, the Census once again held up a mirror to the industry, highlighting the demography, trends, and challenges and opportunities that the industry will confront in the short term. As one of the few pieces of research to provide insights and trend analysis for the industry, the Census is an important resource. This year our research partner, Programmed Facility Management, committed to continued involvement in the Census for a further five years. This will put the industry in a strong position to understand its own trends.

Words cannot express the gratitude I have for all those who contributed to the outcomes achieved this year. The staff, the members, the committees and the Board – all have played a significant role in the Association's success over the last year, and should be commended for their contribution and commitment. With an expanded range of opportunities – including committees, technical representation and member activities – everyone in the industry can be involved, and work together to further develop the industry.

With a new strategic plan being developed early in the next financial year, it is important to review our successes and shortcomings. This year has been productive in delivering on the objectives set by the Board three years ago, which focused on growth and opportunity. It has also produced some industry-changing outcomes and created new opportunities to continue expanding the Association's reach and impact. In the year ahead, I look forward to again working closely with our existing and newly identified stakeholders.



Chairman's Message

I am pleased to present the 2018 Annual Report.

It has been an extremely positive and exciting year for the Association, with a great deal of recognisable work undertaken to improve outcomes for members. In my second term as Chairman, I have focused on ensuring that the work continues to demonstrate leadership for the industry.

The 2018 financial year continued to build on what is now a track record of financial sustainability for the Association, despite competition by for-profit service providers, which remains a challenge. Notwithstanding this, there is growing support for the various services the Association provides, and sell-out events and professional development courses are becoming more commonplace. The important fact is that the financial position continues to improve.

Given the success of the diversity agenda over the last five years – which has seen a demonstrable increase in the number of females in the industry – it was time to look at other areas of imbalance. The focus on Indigenous engagement became reality when I had the pleasure of launching the Indigenous Engagement Strategy for the industry. This is an important document that steps beyond a policy to have a tangible implementation plan. This has opened an entirely new conversation for the industry, and as members, you will see outcomes delivered from this plan. The aim is to ensure all members understand the issues and key actions delivered by the Association. Indigenous engagement will provide a key focus for diversity activities in the immediate future. The Association will also continue to encourage participation by females and younger professionals.

As a growing number of the Association's members extend their reach beyond Australia, I have worked to broaden the opportunities the Association offers to those in the Oceania region. Having worked to build a relationship with the Facilities Management Association of New Zealand, and with representatives from Papua New Guinea having attended our National Conference for a number of years, there is clearly an opportunity to provide support to facilities management professionals in the Oceania region, while not losing focus on our Australian members as our core constituents.

For this reason, a focus of the 2018 National Conference was attracting both participation and content from the Oceania region. This was achieved on both counts. The location in North Queensland was a real catalyst for this aim. Ideaction.Oceania was the Association's first conference in the tropics, and Cairns provided an amazing opportunity to explore different venues.

To this end, the Association continues to look at opportunities to work more collaboratively across the industry. The Board has committed to establishing a high-level task force to work with the Institute of Healthcare

Engineering. This is a real opportunity to establish a stronger strategic alliance that will benefit members of both organisations. The aim is to work closely and strengthen areas of opportunity, including activities such as professional development, education and advocacy. There will be an opportunity to investigate similar avenues as the facilities management industry continues to grow.

One key feature on the calendar, and a personal favourite, is the Industry Awards for Excellence. The 2017 awards program again saw a jump in interest from the industry. Greater levels of participation were evident in the increase in submissions and growing support for the program. The venue has sold out for three years in a row, with no sign of demand for this event diminishing. The question remains: what does the Association do as this program continues to grow, and likely outgrows the current venue?

“ Indigenous engagement will provide a key focus for diversity activities in the immediate future. The Association will also continue to encourage participation by females and younger professionals.”

An association is representative of its industry, and there is an ongoing need to adapt to change. In the coming year, the Association will be working through some constitutional changes to improve the governance arrangements and strengthen succession planning. These same governance arrangements will be further reviewed to deliver impartial industry representatives, strengthen member engagement, and support growth of the Association's financial position. There has been much consideration regarding the various options to achieve this outcome – the Board will make a final recommendation to members early in the 2019 financial year.

I would like to take this opportunity to thank my fellow Directors on the National Board for their support during the last year. Given the broad focus over the year, the support of a cohesive board was a significant factor in the Association's positive trajectory. I look forward to my second term as Chairman with renewed energy. I will continue to work with members, committees and key stakeholders to ensure you receive real value from your membership, including more opportunities to engage with the Association.

The Board

The Association is governed by a Board of Directors, currently made up of a Chairman, a Secretary and eight Directors. Each Director has specific areas of responsibility and a variety of expertise relating to the facilities management industry.

Kristiana Greenwood
Chairman since 25 November 2008

Nicholas Burt
Secretary since 1 June 2011

Christopher Hunt
Director since 18 March 2009

Bryon Price
Director since 20 November 2006

Walter Rafin
Director since 18 November 2016

George Stamas
Director since 8 March 2011

Henry Arundel
Director since 18 May 2014

Campbell Walker
Director since 20 November 2014

Chris Hedley
Director since 19 March 2018

Alexandra Lawlor
Director since 27 May 2018



FMA Board members celebrate at the 2017 FM Industry Awards for Excellence.

Branch Committees 2017-18

Members are represented at the state level by branch committees, which operate on a voluntary basis to facilitate the Association's strategic direction. The committees are a forum to share information, develop events, influence policy, contribute knowledge and support membership growth.

Committee members work in the industry and provide insight into the issues affecting members on a daily basis. They help the Association connect with local members, and ensure state-based issues are addressed and relevant information is circulated.

They also undertake important work in recruiting new members, promoting the Association, and creating and strengthening relationships with local stakeholders.

Australian Capital Territory Branch

The ACT Branch is focused on growing FMA membership, promoting the industry and connecting with members. In September and December 2017, the Branch held site tours of the University of Canberra and the National Archives Preservation Facility.

The Branch also worked with the NSW Branch to organise a private tour of Parliament House in June 2018. This event included a presentation by David Hemming from the UK Parliament, and was well attended by both NSW and ACT members.

Branch Chair: James Elliott

New South Wales Branch

The NSW Branch is always looking to improve events. Its success is evident in the fact that many NSW initiatives have been replicated by other states. For example, Wine & Cheese Nights started in NSW as a membership drive – the idea being to encourage members to bring along non-members for a minimal fee. Over time, these nights have developed into a true networking event, with numbers increasing consistently.

The NSW Melbourne Cup Lunch is also well attended; however, the event has struggled to make enough profit over the years due to numerous reasons (venue and audiovisual costs being the main outgoings). The Branch has decided to address this next year, with a view to increasing profits through higher ticket prices, updated format, and restricted numbers.

The Corporate Golf Day is now recognised as an industry event that sells out every year, for both players and sponsors. The Branch has spent many years promoting and refining this event to achieve a model that works in most states.

Branch Chair: Shane McIntosh

Queensland Branch

The Corporate Golf Day has become a highlight on the Queensland calendar. This sell-out event was held in September 2017, attracting 14 sponsors. The Queensland Branch also held its first Wine & Cheese Night in June 2018, a successful evening that the Branch will likely replicate in the future.

In July and August 2017, the Branch held lunchtime seminars on *Terrorism and the built environment* and *Workplace technology*. This was followed by a professional development course on *Wellness in buildings* in September 2017.

Branch Chair: Tamika Davey

South Australia Branch

The South Australia Branch held a range of events during 2017-18, including a site tour of the University of Adelaide in July, a professional development course on *Wellness in buildings* in August, and a seminar on *Digital disruption* in April.

The Branch also held two networking events in November and February. Both events received a good turnout and provided an excellent opportunity for facility managers to network and learn more about the FMA and benefits of membership.

Branch Chair: John Gerschwitz

Tasmania Branch

The Tasmania Branch held three significant events during the 2017-18 financial year. In November, a professional development seminar on *Wellness in buildings* provided an overview of NABERS, WELL Scale and global trends. In March, a networking and training seminar provided information about lifecycle maintenance at Blundstone Arena. And in June, the esteemed UK building expert Roderic Bunn presented *Soft landings: the case for professional aftercare following building handover*.

Branch Chair: Phillip Heard

Victoria Branch

2017-18 was a very exciting year for the Victorian Branch Committee, with a number of fresh faces joining the team. This new energy brought forward a swath of fresh ideas, including Clash of the Titans, which is shaping up to be a signature event.

Other highlights included two sell-out events: *Emergency preparedness* and *The aged care challenge*. The World FM Day and International Women's Day events continued to draw consistent numbers. The Victorian Committee was also pleased to provide support to a number of national events.



Clash of the Titans, held at Etihad Stadium on 30 November 2017, featured a star-studded panel of sporting legends.

The key to the Victorian Committee's success this year was the consistent commitment, engagement and efforts by all its members – proving that the whole truly is greater than the sum of its parts.

Branch Chair: Sharon Pollard

Western Australia Branch

The Western Australia Branch connected with FMA members through a range of information and networking events held throughout 2017-18. The annual 'FM in WA' conference continues to grow:

the fourth conference, held in August 2017, drew almost 50 attendees and 12 sponsors and exhibitors.

Other highlights included a site tour of Beatty Park in February and Barefoot Bowls in March, which also attracted crowds of around 50.

Regular fixtures on the Western Australia calendar include the Corporate Golf Day (held in October at Joondalup Resort) and the Annual General Meeting, which is followed by a Christmas function, each December. Each of these events attracted four sponsors and more than 30 attendees.

Branch Chair: David Chokolich

Portfolio Groups

The six portfolio groups allow members to influence and drive key areas of member benefit. In contrast to branch committees, the portfolio groups have a national focus. They assist in steering actions and undertaking work that aligns with the Association's strategic goals.

Advocacy Portfolio Group

The Advocacy Portfolio Group provides a forum for facility managers to connect at an industry level and pursue actions related to the FMA's agenda. The Group's activities focus on five key areas: position papers, the role of facility managers, sustainability, compliance and regulation, and building information modelling.

By providing a direct connection between the industry, government and key stakeholders, the Group ensures the profession is well represented at a national level – thus, paving the way for the productive future of facilities management.

During 2017-18, the Group continued its work on a range of policy positions, which will assist the Association in achieving its strategic goals. It also finalised the draft Advocacy Action Plan. This involved reviewing the issues currently affecting FM professionals, and prioritising the ones that

will be major catalysts or build pathways to positively impact the industry. The plan is now available for members to review.

Digital Technology & Information Portfolio Group

Formerly the Building Information Modelling (BIM) Portfolio Group, this group was established in 2015 to provide information leadership on the application of BIM in facilities management. The Group was recently renamed, to reflect the way digital technology is rapidly changing the industry.

The Digital Technology & Information Portfolio Group looks at ways of applying strategic, tactical and operational data to enhance facility services.

During 2017-18, the Group worked to increase engagement among FMA members on BIM; to provide relevant input on the industry position on the use of BIM; and to respond, on behalf of the FMA, to requests for technical knowledge.

Education Portfolio Group

Following the successful launch of the Diploma of Facilities Management, the Education Portfolio Group has been looking at what comes before

and after the Diploma. The Group is now developing an 'FM Foundations' course, which will be delivered by the FMA as a two-day seminar for people new to facilities management. This course responds to FMA research showing that many people enter facilities management with no qualifications in the area, and often with experience from another industry. The course will provide participants with a basic knowledge of the role of a facilities manager, and help them make a useful contribution in their new profession. 'FM Foundations' will be launched at Ideaction 2019.

In other activities, the Group continues to monitor and advise the FMA's Continuing Professional Development program, and keep a watching brief on developments in the area of accreditation. In the coming year, the Group will continue these activities, and also review delivery of the Diploma.

Much of the Group's work over the past few years would not have been possible without the support of Wendy Clayton in the FMA National Office. Wendy resigned in mid-2018 to move to rural Victoria. The Group would like to record its appreciation and thanks to Wendy for all her hard work.

Membership of the Education Portfolio Group has recently taken a dip. Any FMA members with a passion for improving the education of facility managers should contact the National Office to register their interest in joining.

Knowledge Portfolio Group

The Knowledge Portfolio Group ensures the development, accumulation, storage and dissemination of relevant and accurate knowledge. It provides an evidence base for all activities undertaken by the FMA.

During 2017-18, the Group worked with key stakeholders to produce a *Good Practice Guide on Waste Management*. The launch of this guide was delayed until later in 2018, due to staff changes at the National Office.

Following the National Conference in May 2018, the Group decided to undertake the first peer review of papers submitted. This process will moderate content and provide feedback to ensure a cycle of growth in knowledge is available to members and the industry.

The Group is currently working on a new action plan, which will include five areas of focus: Good Practice Guides, research, knowledge, benchmarking, and dissemination and communication.

Marketing & Membership Portfolio Group

The Marketing & Membership Portfolio Group aims to improve the FMA's connection with members, drive a higher level of member value, and strengthen the perception of the Association, both within the industry and among relevant stakeholders.

During 2017-18, the Group worked on a sponsorship strategy, which aims to maximise sponsorship opportunities throughout Australia.

A key part of the Group's strategic plan involves segmenting the FMA's stakeholder groups – i.e. corporate members, individual members, and other interested parties (such as executives whose roles encompass aspects of facilities management).

The Group also intends to develop a suite of marketing materials tailored to the various sectors – including health, education, aged care, local government, residential and strata – to help clarify and promote the various benefits of FMA membership. This may also prove a valuable resource in encouraging people to join.

Diversity Portfolio Group

The Diversity Portfolio Group is focused on recognising diversity leadership and participation that promotes and encourages innovation within the industry, while respecting and appreciating differences. The Group was honoured to receive the 2018 Committee of the Year Award in recognition of its commitment and achievements.



Suellyn Ward and Leanne Cluley, Co-chairs of the Diversity Portfolio Group, accept the Committee of the Year Award at Ideaction.Oceania.

Throughout 2017-18, the Group held a number of networking events with a focus on cultural diversity and Indigenous engagement. *Facility Perspectives* now has a 'Diversity in FM profile' as a regular feature, and these stories are also shared via the FMA's LinkedIn page.

A 'Leadership in Gender Diversity' award was presented at the 2017 FM Industry Awards for Excellence. In future, this award will be changed to 'Leadership in Diversity in Industry' to embrace all forms of diversity.

At Ideaction in May, the Group launched the FMA's Indigenous Engagement Strategy. The vision is to make a contribution to tackling the national issue of high unemployment within Indigenous communities. The strategy has 12 key actions to be achieved over the next two years, and the Group will report to the FMA Board on targets.

Events



Steve Taylor is inducted as a life member at the 2017 FM Industry Awards for Excellence.

National

FM Industry Awards

The 2017 FM Industry Awards, held in Melbourne in November, were again a huge success, bringing together around 560 FM professionals from throughout Australia. This important event celebrates excellence in FM, raises the profile of the industry, and gives FM professionals the opportunity to learn from the success of their colleagues. The winners were all featured in *Facility Perspectives*.

Ideaction.Oceania

In May 2018, more than 200 people travelled to Cairns for Ideaction.Oceania, the National Conference & Exhibition. Themed *Our challenge is our progress*, this year's conference focused on the rapidly changing environment in which today's FM professionals operate. It also had a more international focus, attracting content and participation from the wider Oceania region. While attendance was lower than previous years (due to the more remote location), Cairns provided the perfect backdrop for the international focus.

Future FM National Summits

The FMA held two National Summits in Melbourne during 2017-18. The first, in September, focused on *Good practice in residential & strata FM*, and saw the launch of the FMA's Residential & Strata Division. The second, in May, explored *Digital transformation in FM*. These one-day events, tackling topical issues, have become hugely popular among FM professionals.

Residential & Strata Division

The FMA launched its National Residential & Strata Division at the National Summit in September 2017. Two months later, the Division held its first 'Resi Strata Info & Network Session' in Sydney. This was the first in a series of popular national Resi Strata events, which are generally held in Sydney and Melbourne.

State

The branch committees presented a range of events throughout 2017-18, offering members and industry professionals many opportunities to broaden their knowledge and build their networks.

Among the most popular events were the Corporate Golf Days, which often sold out for both players and sponsors. Site tours showcasing a diverse range of built environments throughout Australia continued to attract good crowds. And our Wine & Cheese Networking Nights were successful in educating members and non-members about the FMA and benefits of membership.



FMA Chairman Kristiana Greenwood welcomes attendees to Ideaction.Oceania.

Achievements

ISO 41001

Following six years of involvement by the FMA, Australia adopted the first international standard for facilities management in September 2018. Organisations will soon be able to be accredited to ISO 41001 – a landmark event that will place the industry on the global stage.



The Indigenous Engagement Strategy was launched at Ideaction.Oceania in May 2018.

Indigenous Engagement Strategy

Launched in May 2018, this strategy sets out how the Association plans to address the systemic disadvantage of Indigenous Australians, by creating pathways to education and employment within the FM industry.

FM Industry Census

By gauging the perceptions and demographics of FM professionals throughout Australia, this annual report creates a snapshot of the industry, and helps identify challenges and opportunities for strategic development.

Good Practice Guide on Waste Management

Featuring detailed, objective and independent advice, this guide provides tools to help facility managers develop and implement waste mitigation measures, and evaluate the costs and benefits of these initiatives.

Member Engagement

Industry representation

A key area for the Association during 2017-18 was the placement of FMA members on technical committees and task groups. This mutually beneficial arrangement allows the FMA to advance the interests of the industry, while members get to represent their industry at a decision-making level – thus widening their professional circle, gaining valuable skills, and enhancing their career.

During 2017-18, the Association selected 12 members to represent the industry on groups and committees responsible for government policy, standards development and qualifications development.

FMA Member Awards

The FMA Member Awards recognise the valuable work undertaken by branch committees and individual members on behalf of the Association. The awards are presented each year at Ideaction.

Member of the Year: John Gerschwitz

Young Member of the Year: Irena Bakulic

Committee of the Year: Diversity Portfolio Group

Committee Member of the Year: David Chokolich and Tamika Davey

Branch of the Year: Western Australia

Corporate Member of the Year: Cambridge Management Services

Recognition Award: Stephen Ballesty

Chairman's Citation Award: Duncan Waddell



David Chokolich and Tamika Davey accept their Committee Member of the Year Awards at Ideaction.Oceania.

Our Partners

FMA acknowledges the valuable support of its strategic partners.

Global FM

The FMA is a founding member of Global FM. Along with other international members, we work hard to ensure collaboration on a range of issues and events throughout the year.

As a major contributor to the development of Global FM and its efforts to raise the profile of facility managers internationally, FMA is home to the secretariat for Global FM.



Corporate Partners 2017-18

The Association is proud to have connected with a range of industry partners from across this diverse industry. These partners ensure the work of the Association continues to provide benefit to all members.

ABCO	Express Glass	Multiplex
A.G. Coombs	Facility Management Victoria	NABERS
Academy Indigenous Services	First 5 Minutes	NATA
Active Air	Fulton Hogan	National Archives Preservation Facility
Airlite Group	FyrePro	Nationwide Corporate Services
Airmaster	GH Fire	NHP Electrical
Allied Pickfords	GJK Facility Services	NPM
Aquaclear	GJK Indigenous Solutions	Optergy
Aquest Plumbing	Goals A+N	Programmed Facility Management
Aquip Systems Pty Ltd	Gough Recruitment	Prompcorp
ARA Fire	Greencap	Property Council
Asset Flooring Group	Grosvenor Engineering Group	QED Environmental Services
Assetlink	Harris HMC	R&BS
Australian Super	Harris MacKay	RJS
AXIS Maintenance Services	Hays Recruitment	Schindler
B.I.C Services	Hendry	Sebastian Property Services
Beatty Park	HFM Asset Management	Sharman Property Services
BES	Hiflow	Sky5
BGIS	HydroChem	Sodexo
Big Ass Fans	Ibuilt Group	SON Energy Solutions
Billi	IFS World	Spotless
Brookfield	Infinite Energy	State Library Victoria
BSA	Integra Water	Surelinc
BUENO Systems	Integrated Technical Management	Systemax
CBRE	Invisi Shield	Telstra
Central Cleaning Supplies	JLL	TLS
CETEC	King & Wood Mallesons	UMS
Cirka	Kingfisher Recruitment	Universal FM
Cleanaway	Laser Plumbing	Urbanise
CMC	LCS Air	Ventia
Constant Security	LINKfire	Volvo Cars South Yarra
Construction Specialties	MA Services Group	Walker Fire Protection
Coolbreeze	MacDonald Lucas	Walker Group
Dimeo	MAIN Industries	Waterlogic
Energy Action	McCormack	West to West Building Maintenance
Energy Conservation	Mound Men	Weston Plumbing
ERM Power	MRI Aust	
eSafe		



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